

This article applies to selling in: **Germany**

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Third-party testing, inspection, and certification services

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Amazon requires you to work with a third-party testing, inspection, and certification (TIC) service provider annually. They can either test your products or verify that your existing testing documents demonstrate compliance with applicable laws, regulations, standards, and our policies. Product testing and document verification requests are initiated through [Account health](#).

Once initiated, the TIC service provider will email a quote with testing or verification timelines to the contact information associated with your account. After you accept the quote, they'll finalize testing arrangements and provide instructions on sending product samples. Upon completion of testing, the TIC service provider will share the results directly with Amazon, enabling swift approval of your compliant product

Note: To start testing or document verification, the TIC service provider must receive full payment from you, and one of the following before the compliance due date:

- a product sample sent to the TIC
- a testing document from outside parties

Failure to comply may result in enforcement action on your listing.

Submit compliance information on Account health

Comply with testing verification requirements

1. Go to **Performance** and select **Account health**.
2. Under **Policy compliance**, click **Food and product safety issues**.

3. Under **Next steps** column, click **Submit** for the product you're taking action on.
4. Select **Verify your product**.
5. Either click **Instructions to request quotes from multiple providers** or select a provider listed and click **Continue**.
6. Select **Request lab service**.

Appeal a compliance requirement for a product

1. Go to **Performance** and select **Account health**.
2. Under **Policy compliance**, click **Food and product safety issues**.
3. Under **Next steps** column, click **Submit** for the product you're taking action on.
4. Select **Appeal request**, then select the reason for appeal from the drop-down menu.
5. Enter additional comments that's required to support or clarify your appeal.
6. Click **Submit** to send your submission for our review.

Approved third-party TIC service providers

Amazon has identified third-party TIC service providers to support compliance for these products:

Product	Amazon store which you are applying to sell		Approved third-party TIC service providers
Dietary supplements	US		Eurofins
			NSF (National Sanitation Foundation) International
			SGS (General Society of Surveillance)
			UL (Underwriters Laboratories) Solutions
			Intertek
			Mérieux NutriSciences
Electronic mobility (e-mobility) accessories	US	Canada	CQC (China Quality Certification Center)
			CCIC Physical and Chemical Testing Company
			Cotecna
			Intertek
			SGS (General Society of Surveillance)
			TÜV Rheinland
			TÜV Sud
			UL (Underwriters Laboratories) Solutions

Product	Amazon store which you are applying to sell		Approved third-party TIC service providers
Electronic mobility (e-mobility) devices	US	Canada	Cotecna
			CCIC Physical and Chemical Testing Company
			CQC (China Quality Certification Center)
			Intertek
			SGS (General Society of Surveillance)
			TÜV Rheinland
			TÜV Sud
			UL (Underwriters Laboratories) Solutions
Ophthalmic drug products	US		Certified Laboratories
			CVC Testing Technology
			Eurofins
			NSF (National Sanitation Foundation) International
			SGS (General Society of Surveillance)
			UL (Underwriters Laboratories) Solutions
Skin-lightening products	US		Certified Laboratories
			Eurofins
			NSF (National Sanitation Foundation) International
			SGS (General Society of Surveillance)
			UL (Underwriters Laboratories) Solutions
Children's toys	US	Canada	BCTC Testing Co., Ltd.
			CCIC Physical and Chemical Testing Company
			CCIC - SET (China Certification and Inspection Group Southern Testing Co., Ltd)
			CMA testing (Chinese Manufacturers' Association)

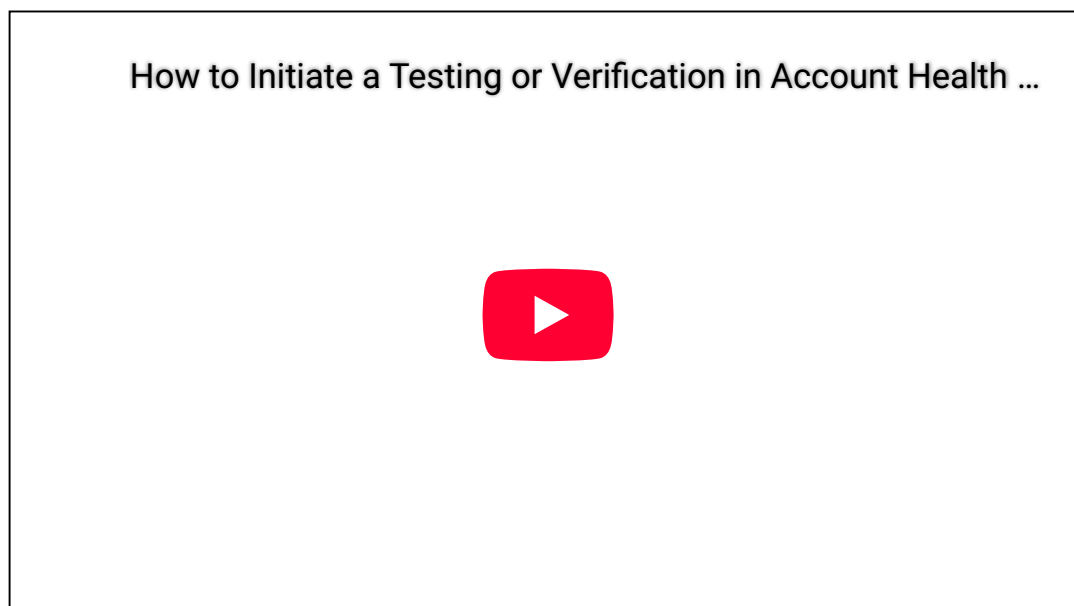
Product	Amazon store which you are applying to sell	Approved third-party TIC service providers
		Cotecna / ACT Labs
		CQC (China Quality Certification Center)
		CTC – NB (Ningbo Customs Technology Center)
		CVC Testing Technology
		Eurofins
		Guangdong Newbest Testing Service
		GRG Metrology and Test Group
		GTTC (Guangzhou Inspection, Testing and Certification Group)
		Intertek
		IQTC (Guangzhou Customs District Technology Center)
		NCL (Nanjing Customs Laboratory)
		Ningbo GIG Testing
		Precision Testing & Certification (Guangdong)
		QIMA
		SGS (General Society of Surveillance)
		Shanghai Institute of Quality Inspection and Technical Research
		Shenzhen General Standard Testing Services
		SMQ (Shenzhen Measure Quality Detection Academy)
		STQ Testing Services
		STU Standard Technology Union Co., Ltd.
		TÜV Rheinland
		TÜV Sud
		UL (Underwriters Laboratories) Solutions

Product	Amazon store which you are applying to sell		Approved third-party TIC service providers
			Zhejiang Academy of Science & Technology for Inspection & Quarantine
			Zhejiang Novi Total Quality Assurance
			Zhejiang RTS Test Co., Ltd.
	UK	Belgium	Apave Italia Cpm Srl
		Germany	CCIC Physical and Chemical Testing Company
		France	CCIC - SET (China Certification and Inspection Group Southern Testing Co., Ltd)
		The Netherlands	CMA testing (Chinese Manufacturers' Association)
		Poland	Control s.r.l
		Italy	Cotecna / ACT Labs
		Spain	CQC (China Quality Certification Center)
		Sweden	CTC – NB (Ningbo Customs Technology Center)
		Ireland	CVC Testing Technology
			EMQ-DIN SRL (EMQ-DIN Limited Liability Company)
			Eurofins
			FQII Fujian Inspection and Research Institute for Product Quality
			GRG Metrology and Test Group
			Guangzhou Customs District Technology Center
			Guangzhou Inspection Testing and Certification
			Institute of Mining KOMAG (Instytut Techniki Górniczej KOMAG)
			Intertek
			LATCERT (Latvian Certification Center)

Product	Amazon store which you are applying to sell	Approved third-party TIC service providers
		MIRTEC SA (Materials Industrial Research and Technology Development Centre)
		QIMA
		SGS (General Society of Surveillance)
		SLG testing and certification GmbH (SLG Prüf- und Zertifizierungs GmbH)
		SMQ (Shenzhen Measure Quality Detection Academy)
		TÜV Rheinland
		TÜV Sud
		UL (Underwriters Laboratories) Solutions
		VUCHV Research Institute for Man-Made Fibers (Výskumný ústav chemických vláken,a.s)

Visual aids

To learn more, watch our video [How to initiate a testing or verification request with a third-party testing, inspection, and certification \(TIC\) service provider within Account health dashboard](#).



If you are unable view the video on YouTube, you can watch our video in Chinese on [WeChat](#).

Resources

- [Amazon Services Business Solutions Agreement](#)
- [Remove inventory overview](#)
- [Fix stranded inventory](#)
- [Restricted products](#)
- [Service Provider Network](#)

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